

PhotoDisc Image Finder 99.3: Readme

Table of Contents:

1. System Requirements
2. Image Search and Troubleshooting
3. Licensing
4. Contacting PhotoDisc

1. System Requirements

Macintosh®

Minimum: Power Macintosh®, Apple System Software version 7.6.1 or later, 16 Mb RAM, 10 Mb of available hard drive space, monitor capable of displaying thousands of colors at 640 x 480 resolution, and 4x CD-ROM drive.

Recommended: Power Macintosh®, Apple System Software version 7.6.1 or later, 24 Mb RAM, 50 Mb of available hard drive space, monitor capable of displaying thousands of colors at 800 x 600 resolution, and 16x CD-ROM drive.

PC

Minimum: 486/66 or faster processor, Microsoft® Windows 95®, 98®, or Windows® NT 4.0 or later system version, 16 Mb RAM (20 Mb RAM for Windows NT®), 10 Mb of available hard drive space, monitor capable of 16 bit (32,000 color) display at 640 x 480 resolution, and 4x CD-ROM drive. (Images from both Comping Discs and product discs can also be opened in a variety of image editing tools available for Windows 3.1)

Recommended: Intel® Pentium™ or 100% compatible, Microsoft® Windows 95®, 98®, or Windows NT® 4.0 or later system version, 24 Mb RAM (32 Mb RAM for Windows® NT), 50 Mb of available hard drive space, monitor capable of 16 bit (32,000 color) display at 800 x 600 resolution, and 16x CD-ROM drive.

All product names mentioned above may be registered trademarks of PhotoDisc, Inc. or other corporations and may be registered in certain jurisdictions.

2. Image Search and Troubleshooting

Image Finder 99.3: Macintosh®

To begin searching using the Image Finder 99.3 simply put the Image Finder 99.3 CD in your CD-ROM drive and Click on the ImageFinder99_3 file. This will launch you into a main menu where you can search over 33,000 images and over 100 film clips, and where you can find more information about searching for PhotoDisc imagery and other PhotoDisc products.

To start searching click the "Search" button. Then, if you are looking for still images click the "Image Search" button, or click the "Clip Search" button if you are looking for film clips. This will exit the CD-ROM user interface and, after a few seconds, launch the Extensis® Portfolio browser.

To learn more about how to search using the Portfolio browser click on "How to Search" under the "Information" button. This will walk you through using the browsing software.

Known Macintosh® Issues and Workarounds

Macintosh® - Low Memory

Problem

Not enough memory to run Portfolio - Macintosh only.

Description

We have encountered low memory problems on systems with 16 Mb RAM, or on any system where multiple programs are open at once. Even with only Image Finder running, launching the Portfolio program to view PhotoDisc thumbnail images may produce a warning that you do not have enough RAM, depending on your system configuration.

Solution

* Option 1: You can run the Portfolio program manually by opening the PhotoDisc CD-ROM, then opening the Assets folder, then double-clicking "IMAGEF.FDB". Of course, be sure you quit out of the Image Finder first.
* Option 2: Change your virtual memory settings. Open the Memory Control Panel, turn on Virtual Memory if it is turned off, then increase the current setting by 5 Mb. WARNING: Some programs do not work well with Virtual Memory enabled, so be sure you know the implications of Virtual Memory settings. You will have to restart your computer after adjusting Virtual Memory.

Macintosh® - Screensaver or Desktop Shortcut Installation

Problem

The Install Screensaver or Desktop Shortcut options do not work - Macintosh only.

Description

In the "Extras" section of the PhotoDisc Image Finder, clicking on the "Install Screensaver" or "Install Desktop Shortcut" does not install any files to the desktop as expected. We have found that with System 7.5.3, there can be a compatibility problem with the default system CD-ROM driver. Under this condition, the desktop shortcut is not available for use.

Solution

* Option 1: We recommend upgrading your system to 7.6.1, which will solve the problem entirely.
* Option 2: For the screensaver, go to the Assets folder on the PhotoDisc CD and copy the "PhotoDisc" control panel to your system Control Panel folder. Doing so will install the PhotoDisc Screensaver, which you can double-click to set options. You will need to restart your computer for the changes to take effect.

Image Finder 99.3: Windows®

To begin searching using the Image Finder 99.3 simply put the Image Finder 99.3 CD in your CD-ROM drive. This will automatically launch you into a main menu where you can search over 33,000 images and more than 100 film clips, and where you can also find more information about searching and other PhotoDisc products.

To start searching click the "Image Search" button if you are looking for still images or click the "Clip Search" button if you are trying to find film clips. This will exit the CD-ROM user interface and, after a few seconds, launch the Portfolio browser.

To learn more about how to search using the Portfolio browser click on "How to Search" under the "Information" button. This will walk you through using the browsing software.

3. Licensing

This CD comes with an Image Finder License which allows you to search for and view imagery on the Image Finder disc. For more detail please go to "Information/Licenses" in the Image Finder application. For further license information, call your local PhotoDisc office. See "Contacting PhotoDisc" below for telephone numbers.

4. Contacting PhotoDisc

US/Canada/International

PhotoDisc, Inc.
2013 Fourth Avenue
Seattle, Washington 98121-2460
USA

24 hours a day, 7 days a week
Customer Service: 1 800 528 3472
Email: sales@photodisc.com
Technical Support: 1 206 269 1695
Email: webtech@photodisc.com
Fax: 1 206 441 4961
Licensing email: license@photodisc.com

Japan

PhotoDisc Japan K.K.
Nishi-Shibuya Highway Building 5F
2-23-1 Ohashi, Meguro-ku
Tokyo 153-0044
Japan

Hours: 10:00-17:00, Monday-Friday
Free Dial: 0120 369 299
[Tel.: +81 3 3468 4105]
Fax: 03 3468 4106

Brazil

PhotoDisc do Brasil Ltda.
Av. 9 de julho, 4865
conjunto A-102, 10° andar
CEP 01407-200
São Paulo
Brasil

9h-19h
Tel.: (011) 3061 3397

Tel.: (011) 3064 7731
E-mail: vendas@photodisc.com
Fax: (011) 3068 0281

Worldwide Customer Sales and Service

Call +1 206 441 9355 for Customer Sales and Service worldwide (in English). In Europe, call +44 181 255 2900 (in English). In Germany, Austria and Switzerland call +49 (0)40 89 71 83-0 (in German). In Australia, call 1800 240 611 (in English). Elsewhere, call your local distributor or your PhotoDisc office. To contact us by email: sales@photodisc.com